

HHGERA

NEWS

The Newsletter of the Hanger Hill
Garden Estate Residents Association
www.hhgera.com



Welcome to the latest edition of the HHGERA Newsletter produced by the Hanger Hill Garden Estate Residents' Association. As residents of this beautiful Garden Estate, and alongside our great website, we thought we would bring you a newsletter which keeps you up to date with news, activities and events in the area. Please let us know if there are any specific items of interest you want us to include in the next issue. And if you want to be involved just get in touch. Meanwhile enjoy!

Your brand new local Post Office is now open

Mr and Mrs Mathiy have been running our local post office since 2014. Mr Mathiy says that they wanted to situate their family-run business in West Acton because they saw it as a very friendly and community-oriented place, just the kind of place they sought to become a part of.

At that time the post office looked very tired and did not provide a pleasant customer experience nor a good working environment. This was because no refurbishment or other work has been done on it for the past 25 years. Mr Mathiy, an engineer, and Mrs Mathiy, a retailer, wished to improve not just the service, but also the ambience and the offer. To this end they decided to take part in the Post Office Transformation Programme, which allowed not only for a brand new, bright and fresh looking space, but also longer opening hours more in tune with customer needs. The refurbishment work took 3 weeks, from the 29th April to the 19th May, rather than the planned 2 weeks because of unanticipated difficulties, such as asbestos found once the work has started. The good news is that all of it has been taken out and the walls are new as well as the rest of the interior.

The Post Office is situated in a shop which now offers additional items such as dairy, household goods, coffee machine and a selection of sandwiches, as well as a wider range of stationery.

Mr Mathiy also confirmed that he obtained permission to install the first free cash machine to open in this locality. The plans are to make the ATM available for cash withdrawals by the end of June this year.

Mr and Mrs Mathiy say that their staff are viewed as, and feel a part of, the family – the family that is looking forward to welcoming you at 5 Station Parade, W3 0DS. They can also be reached by phone on 0208 992 7338.

NEW Post Office Opening Hours are:

Monday ~ Friday 8:00am to 8:00 pm

Saturday ~ Sunday 8 am to 7:00 pm

Kids Zone

Are you a family with young children?

A parent living on the estate recently got in touch with us. This is what she says: "We have two small children who would like to meet other children on the estate."

It would also be good for parents to meet up too. We'd like to suggest organising an event (perhaps more) where we can get together. Perhaps a Kids Play afternoon in the paddock or a pot luck lunch or a barbecue. It might be useful to create an email list for exchanging ideas, getting information about neighbourhood schools and activities. But first we need to know if anyone is interested in getting together with neighbours.

Please email us at hhge.activities@gmail.com

NB. At the AGM we heard about PlayStreet, a national scheme whereby an area is closed to traffic for two hours about once a month to create a space for children to play and for parents to meet. One of the parents in Ayr Court is trying to get this organised in Monks Drive and at present her application is with the Council. She's hoping to get it off the ground in July.



Hanger Hill Garden Estate Residents Association AGM

The AGM of the HHGERA took place on Wednesday, 29th April 2015, at the Community Hall. We were pleased to see nearly 50 residents in attendance, meeting up for wine, nibbles and a chat before the meeting. The Chair, Glenn Ellis, presented his report for 2014. Ward Councillor Nigel Sumner was also in attendance, and gave his report on the recent issues on the Estate. Mr Quentin Phillipps is leaving after almost a quarter century of service on the board. He worked tirelessly for maintenance and improvement of the Estate and was thanked and recognised for his efforts.



Hanger Hill Garden Estate in Bloom: SPRING 2015



HANGER HILL GARDEN ESTATE RESIDENTS ASSOCIATION:

Chair: Glenn Ellis **Houses committee:** Sergei Turceninoff, Levon Agulian, Bill Bailey, Piers Mahoney, Nim Maradas, Cosmo Phillipps, Neil McNair, Nicholas Kassapakis, Harriet Lalor, MC Tsang, Victor Jundi. **Flats Committee:** Anthea Douglas, Carole McLoughlin, Renate Sohnen-Theime, Robin Bowden, Julia Wong, Janet Simpson, Konstantina Drakouli, Aleksandra Turner.

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June 2015 Neighbourhood Watch Alert

CALL 999 if you hear or see anything suspicious

There have been three burglaries in the last few weeks on MONKS DRIVE via the back access road of the houses. All the premises were secure and the gates to the street locked.

PLEASE be extra vigilant:

LOCK ALL WINDOWS AND DOORS
LEAVE LIGHTS ON VARIABLE TIMERS
LOOK AFTER YOUR NEIGHBOURS:

Put recycling boxes into their property if they are not home

Recent scams:

Callers, pretending to be police officers, send couriers to collect your credit cards:

Police never send couriers nor collect your credit cards

Cold callers: beware of callers who only give mobile phone numbers: **get 3 quotes** from reputable businesses listed with full details

I-tunes: emails offering refunds and requesting your personal details: I-tunes does not request your details via emails

Car auctions: offering to hold your funds in 'buyer protection' accounts.

PayPal does not include vehicles in their buyer protection conditions.

65+ Pensioner Bonds: cold calling requests for personal details purportedly on behalf of National Savings and Investments: this business does do cold calling.

'Refunds' and 'Invoices' from companies you have not done business with:

look carefully at the email addresses; do not open the emails.

Helpful numbers:

CALL 101 if non-emergency

Safer Neighbourhood police: 020 8721 2947

Link to email:

https://secure.met.police.uk/saferneighbourhoods/index_sn.php?rid=2155

Councillor: nigel.sumner@ealing.gov.uk 0208 992 2648

Smartwater: forensic marking for property:

<http://www.smartwater.com/>

Immobilise: registering moveable property:

<https://www.immobilise.com/>

Trudy Prescott Neighbourhood Watch co-ordinator

Flats in Focus: Windows

We've heard that some residents on the estate are interested in replacing their front windows. In a few cases this has happened successfully but there are many pitfalls. First of all, owners need to be clear about the terms of their lease (First Schedule.5.iv). The windows actually belong to HHGE Ltd and if they need replacing or repair, the first thing to do is make enquiries there. If the windows are still deemed fit for purpose by the Board, you can decide whether to have the work done at your own expense. The Board is hoping to develop guidance and/or standards.

If the damage is partial but you still want a total replacement, you might be able to arrange that the Company pays a portion of the cost and you pay the rest. If you decide to go ahead, before work begins you'll need official permission from the Council and amongst other stipulations, approval in writing for the design from the Board of HHGE Ltd. (See HHGE Regulations E)

NB. Rear windows come under a different rule.

All that said, if anyone is interested in forming a group that could look at the costs of replacing their front windows, then perhaps we might be able to negotiate a better price per unit. Please feel free to email Konstantina hhge.activities@gmail.com if you are willing or want more information.